Meet your phone.

SAMSUNG
Galaxy Note9

Para la versión en español, visite
verizonwireless.com/Support

verizon

About your phone

NOTE: Devices and software are constantly evolving – the screen images and icons you see here are for reference only.

Setting up your phone

Your phone already has a SIM card installed.

REMOVE SIM/microSD TRAY
Use the SIM card tray removal tool to open the SIM/microSD card tray.

CHARGE YOUR DEVICE
Before turning on your phone, charge it fully.

INSERT microSD CARD
Insert the microSD card (microSD card sold separately) into the tray with the gold contacts facing down.

NOTE: Use only Samsung approved charging devices and accessories. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

Using your phone

Turning your phone on/off

To turn your phone on, press and hold the **Power/Lock** button.

To turn your phone off, press and hold the **Power/Lock** button. Then tap **Power off** > **Power off**.

Locking/Unlocking the screen

To unlock your screen, press the **Power/Lock** button and then swipe up.

> To set a screen lock feature, from the Home screen, swipe up and then tap **Settings** > **Lock screen** and choose your screen lock type. Then follow the onscreen instructions.

NOTE: For added security, choose a Biometric locking feature.

Copying content from your old phone

For help transferring contacts, photos and other content from your old phone, visit **verizonwireless.com/Cloud**.

Or, transfer content using Smart Switch and the USB connector that came with your phone.

> From the Home screen, swipe up and then tap **Settings** > **Accounts** > **Smart Switch**.

Home screen mode

You can select one of the two modes: Easy or Standard. Instructions in this guide are written using Standard mode.

Standard mode is for users who are familiar with Android™.

Easy mode is a simplified experience for the first-time smartphone user.

1. > From the Home screen, swipe up and then tap **Settings** > **Display** > **Easy mode**.
2. Choose the mode you want to use and tap **DONE**.

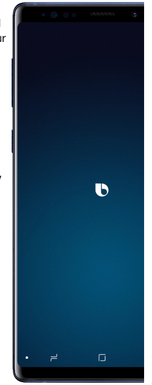
Standard mode

Easy mode

Bixby

Set reminders, send messages, search and access content on your phone and internet. Press the **Bixby** button and follow the onscreen instructions.

For more information about Bixby, visit **samsung.com/us/support/owners/app/Bixby**.



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